

In accordance with public health guidelines, as of March 16th, NW Asthma & Allergy Center is temporarily transitioning all patient visits (new patient/recheck/sick visits) in Western WA to telemedicine (Telemed) encounters. Skin testing & oral challenges in our clinics will be limited & are subject to your allergist's discretion.

PRIOR to your Telemed appointment, we require receipt of completed forms & a copy of your current insurance card. * If we do not have a current copy of your insurance card at the time of scheduling your appointment, we request a credit card on-file which will <u>only</u> be charged *after* the appointment if a copy of your insurance card is still not received. Furthermore, if we do <u>not</u> receive requested forms at least *30 min prior* to your appointment, we may need to reschedule your appointment.*

If you do <u>not</u> have a smart phone, tablet, or computer/laptop, please contact the office during business hours, so other arrangements can be made. Telemed appointments *require one of these devices* as well as a strong, reliable *Wi-Fi connection* & a *webcam*. We will also need your *e-mail address*. A private & quiet place is optimal for the Telemed appointment, & you should <u>not</u> be driving.

WHAT TO DO

Print & complete forms by going to https://www.nwasthma.com/new-patients/forms/

For **NEW PATIENTS**:

- If the patient is <u>18 years or older</u>, print & complete a "**NP Packet- for ADULTS**"
- If the patient is UNDER 18 years of age, print & complete "NP Packet- for MINORS"

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For **ESTABLISHED PATIENTS** (seen at our office within last 3 yrs)

- Print & complete "Northwest Asthma & Allergy Center's Financial Policy."
- If the patient is <u>18 years old or older</u>, print & complete "Consent to Discuss (Adults)."
- If the patient is UNDER 18 years of age, click & complete "Consent to Treat (Minors)."

For both **NEW & ESTABLISHED PATIENTS**:

- Return forms to <u>forms@nwasthma.com</u> or fax to 206-523-0724.
 Please save forms as a <u>PDF</u> file & send as an attachment. Photos are illegible. You may use a free scanning app, such as Adobe Scan to create PDFs using your smart device or computer.
- Make a copy of the front & back of your current insurance card & send it to forms@nwasthma.com
- When emailing forms, be sure to state on the subject line the **LOCATION** you were going to be seen in & the legal **FIRST & LAST NAME** of the patient.
- "Official" digital signatures are ok; otherwise signatures should be handwritten.
- PRINTED, TYPED NAMES ARE <u>NOT</u> ACCEPTABLE.

Thank you for your cooperation in helping to keep our communities as safe & healthy as possible. Once we have received the necessary information, you will receive an evite from NW Asthma Telehealth with your Telemed appointment time & will need to download the Zoom app. **Please accept the evite as soon you receive it, so that it confirms your appointment.** If you do not receive it at least 2 hrs prior to your appointment, please call our office.